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[www.douglasfairgrounds.com](http://www.douglasfairgrounds.com)

October 13, 2009

To Whom It May Concern

RE: TCB Event Services

I am writing this letter of recommendation with much confidence for Mike Goff, TCB Event Services.

TCB has provided the ticket selling and parking selling revenue for Douglas County Fairgrounds for the past two years. In 2008 almost every aspect of the Fair was down except parking was up 7%; and we contributed this to TCB's thoroughness in collecting from patrons and following our rules.

TCB provides professional and trained personnel; they are respectable, polite and dressed in proper uniforms. Our cash balanced with our tickets since TCB took over the gate and parking sales. When we had unexpected needs for additional personnel Mike was right there to shift or loan us additional personnel until the rush was past. There was nothing we asked that was not done; Mike and his crew at TCB are great team players.

In 2009 we assigned all Fair Security to TCB and it was the smoothest Fair we have had yet; greatly attributed to TCB and their staff. Mike and his key personnel met daily with local law enforcement to go over the evenings schedule and made sure the entire Fair was covered properly. TCB staffs their people with radios and they handled every incident with the utmost professionalism. Having TCB staff multiple areas of the Fair truly increased our safety and communication throughout the Fair.

I am honored to recommend TCB Event Staffing to any event needing ticket sellers, parking staff, security, alcohol monitors and/or bag check staff. If you have any further questions please feel free to contact me.

Sincerely

A handwritten signature in dark ink, appearing to read "H. Phillips".

Harold Phillips  
Complex Manager