



Oktoberfest

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December 22, 2009

To Whom It May Concern:

Re: TCB Event Services.

This was the first year TCB Event Services provided security and identification checking for our Mount Angel Oktoberfest. We were very impressed with the professionalism and training of their staff. Their personnel were appropriately dressed, respectful to our guests, and competent in their training and handling of people.

Unexpected needs and issues are a part of every large festival. TCB staff was resourceful and very helpful in quickly providing solutions as these needs and issues arose. From additional staff to changes to our operation plan, TCB made the appropriate adjustments in order to ensure the festival continued to run smoothly.

Our need for security staff fluctuate throughout the day and into the evening. We greatly appreciated the roster of personnel TCB provided us for each venue. As personnel needs rose in certain areas, TCB was well-organized and efficient while moving their staff between the areas of our festival. I would highly recommend TCB Event Services to any event needing security staff. We are looking forward to a long term relationship with TCB.

Sincerely,

John Gooley
President